

## CUSTOMER GRIEVANCES DETAIL QUARTER ENDED 31<sup>st</sup> March 2024

Sr. No	Description	Number
1	Number of customer Grievance as at 31 <sup>st</sup> March 2024	0
2	Number of customer Grievance received during the quarter	0
3	Number of customer Grievance redressed during the quarter	0
4	Number of customer Grievance unresolved as on March 31 <sup>st</sup> 2024	0
5	Number of customer Grievance unresolved beyond 3-month of the receipt	0
	Reason of delay (Complaint wise):	
	1-	
	2-	
	3-	

Atif Saeed

**Chief Executive Officer-CEO** 

04<sup>th</sup> April 2024



04th April, 2024

Mr. Mehboob, Regulatory Affair Division-RAD, Pakistan Mercantile Exchange-PMEX, Karachi.

Dear Sir,

## **Subject: Customer Grievances Details**

We have attached the Customer Grievances Details for the quarter ended 31<sup>st</sup>March, 2024. Should you require any other information, feel free to contact us at <u>operations@cnm.com.pk</u>.

Regards,

Atif Saeed,

Chief Executive Officer-CEO.